

PRODUCT LINE: ACCESS

PRODUCT NAME: ACT365 Portal

Version: 1.4.2

CATEGORY: Update

CONTACT: Local Technical Support

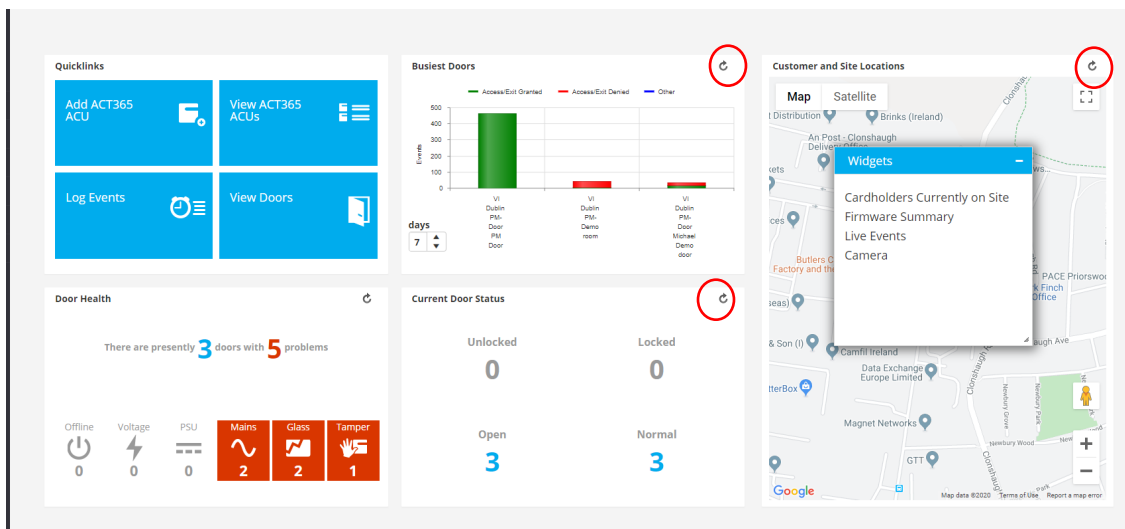
DATE: 31-Jan-2020

In this version of ACT365 Portal, you will see improved performance. This release is part of an ongoing performance enhancement and customer experience improvements that will continue in future releases of ACT365. ACT365 1.4.2 is scheduled for release 3rd February 2020. Please be aware, there may be some disruption in the morning of release. Estimated time of release: 1 to 15 minutes between the hours 07.00 to 09.00 GMT approx.

Please see below for a more detailed description.

1. Widget Polling

The Widgets will now refresh once a day automatically. If required, to refresh a widget you will now need to manually refresh the widgets shown on the customer/ Installer home pages. To Refresh any widget, click the arrow icon located at the top righthand corner of the widget. See image below.



This enhancement reduces system loading improving overall speed and performance in the ACT365 Portal.

2. Bug Fixes in relation to Cloud Service and References.

There is no functional or visual changes to the ACT365 portal. You should see improved log in times and quicker reaction to the whole Portal.

We apologise for any inconvenience caused and welcome feedback from our installer customers.