PRODUCT STATUS UPDATE

PRODUCT LINE: ACCESS

PRODUCT: ACT Enterprise

MODEL: 2.10.0.55 **CATEGORY:** UPDATE

CONTACT: Local Technical Support **DATE:** 2019-11-06

ACT Enterprise 2.10.0.55 resolves an issue with muster reports.

In all versions of ACT Enterprise before 2.10.0.55, if the muster report is run from the “Simple” report tab (ACT Manage | Reports | User Tracking | Simple Tab), it uses the “All Doors” group. As a consequence, if any employee uses any reader configured for exit, they will be removed from the muster report.

The muster report runs normally from the “Advanced” tab (ACT Manage | Reports | User Tracking | Advanced).

A fix is implemented in ACT Enterprise version 2.10.0.55, where the report generated from the “Simple” tab gives the same report as that run from the “Advanced” tab.