



SPC Connect V2.0 Get connected, take control

Product overview





# What is SPC connect 2.0?

Security installers must use their time as effectively as possible in order to maximise revenues, while also ensuring excellent customer service. The cloud is at the forefront in enabling smarter working practices, with new and exciting developments changing the technology landscape.

SPC Connect 2.0 – is designed firmly with the installer in mind. It offers the ability to customise how data is viewed by setting up a feature that allows a company to manage and control access rights all of its customers' panels.

Panels can be added as they are installed and this installer focused solution permits specific tasks to be performed such as configuration management, troubleshooting and regular maintenance. As well as being convenient, it saves massive amounts of time and money that would otherwise be spent travelling to and from site, while also enabling a swift resolution to any issues.

# Installer services

#### At a glance

SPC Connect allows installers and end users to access an SPC intruder alarm control panel remotely via the Internet, with all of its settings and other information stored in the cloud.

#### **■** Company structure

Control access to your sites with easy addition of new accounts and access permissions.

### ■ Configurable installer profiles

Take control by determining the level of permissions available to each individual installer.

### ■ Direct access to SPC web page

Using SPC connect any installer can be given permissions to remotely access the SPC web page, allowing for instant access to all configuration options and immediate support for your customers.

# ■ Grouping of systems - Panel Groups

Organise your SPC System into logical groups to control and define the benefits you wish to offer your customers.

#### ■ Auto Enrolling of SPC system

Save time by auto enrolling SPC Panels into preconfigured groups

to immediately enable the SPC connect functions.

# **■** Configuration file management

Secure your customers data; Store every change or periodically store the configuration file from customer's sites, using this function. You can restore configurations, view changes, make notes on why changes were made or if necessary download the file locally to your PC.

# Remote maintenance for SPC systems

Designed for installers who provide their customers with system status reports, operating in a periodic or manual mode the SPC Connect V2.0 will offer you an overview of the system highlighting any issues or area of concern. Each SPC report can be printed from the web site and provide the necessary information for your customers.

## ■ SPC panel firmware update

The SPC system is continuously improved with new features and enhancements, this function allows you to immediately update all systems to the latest SPC firmware.

# **■** Date time synchronisation

SPC Connect V2.0 allows you to configure a group of panels to ensure that the they are always in sync.

#### **■** Inspection of FlexC status

Monitor and inspect the status of FlexC communications across all panels. to monitoring stations.

#### **■** Email notification

SPC Connect V2.0 allows you to notify via email if faults or other events occur on any panel within a panel group.

#### **Benefits**

- Multiple site/user, estate management cloud solution
- Saves time and money that would otherwise be spent travelling to and from site
- Reduces costs by no longer requiring servers installed on site
- Allows installers and end users to access an SPC alarm control panel remotely via the Internet
- All settings are stored in the cloud
- Highly secure with the FlexC protocol
- Configuration management, troubleshooting and regular maintenance can be carreid out remotely

SPC Connect V2.0: Working smarter, adding value and managing security systems with the cloud











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The information in this document contains general descriptions of technical options available, which do not always have to be present in individual cases. The required features should therefore be specified in each individual case at the time of closing the contract.

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