

PRODUCT LINE: INTRUSION

PRODUCT NAME: SPC Connect

MODEL(S): 2.8

CATEGORY: RELEASE

CONTACT: Local Technical Support

DATE: 2019-02-12

SPC Connect 2.8 will be updated on the 19 February 2019. This is a major enhancement for the SPC Connect system that will improve the operation of servers. This is the second update stage to servers; the first stage being moving to Azure. This second stage expands the number of servers used. A load balancer for FlexC communications is also being added. In the final stage, multiple FlexC servers will be added. This will increase performance and uptime of the system.

The update is expected to take between four-to-five hours. The server will not be operational during this time.

In addition to this major enhancement, there will also be a small change to operations as the last time a user accesses the system will not be recorded. This will have no impact at this time, but in one-year accounts that have not been accessed will be deleted. This is part of a continuous review of GDPR requirements.

Additional enhancements have been made to the verification support with SPC Connect. This is a two-stage update. Stage one first will improve the SPC Connect server's performance and verification. Stage two will update the SPC Connect mobile application.