

PRODUCT LINE:	INTRUSION		
PRODUCT:	SPC Connect		
MODEL:	2.6	CATEGORY:	NEW PRODUCT
CONTACT:	Local Tech Support	DATE:	26-03-2018

SPC Connect 2.6 is a service release that adds new features to Connect. The update will be applied in mid-April 2018. The update of the Android or IOS applications will follow at a later stage to support the new feature.

Key Features:

- Customer notification
- User restrictions
- Alarm verification via mobile devices

Customer notifications

Installers will now be able to communicate through the SPC Connect network directly to their customers. This feature will allow you to create a message that will appear directly in the user’s app and/or in their email. The messaging editor provides editing capabilities and the inclusion of links. The installer can also download the list of all customers interested in their message.

User restrictions

This enhancement is intended to give the security company greater control of the level of service they wish to offer through SPC Connect. The function allows the security company to define what operations are permitted by a user such as: Blocking Email; Blocking push notification; Blocking alarm verification; Blocking mobile app; and Blocking verification web.

Alarm verification via mobile devices

If an SPC panel is part of an SPC Connect installer account, then a new feature will activate on the user device that will allow the user to view verification data. If the SPC panel is not part of a company, or the company has chosen to block this feature, then the users of that panel will not see any change. When this enhancement is enabled, when an alarm occurs that has verification, the user will be able to view the data and talk and listen live to site.

For an overview of SPC Connect 2.6 functions see:

<https://www.spcsupportinfo.com/SPCConnectPro/spc-overview/spc-connect/spc-connect-2-6>