

PRODUCT LINE: INTRUSION

PRODUCT: SPC

MODEL: Connect mobile app 1.7 **CATEGORY:** NEW RELEASE

CONTACT: Local Tech Support **DATE:** 2019-09-09

The new app provides SPC Connect system users with enhancements that will improve the service offering to end customers. The IOS app will be released to the Apple App Store on 11 September 2019. The update for the Google Playstore will be released on the same date. The updates will then start to appear on customer devices.

Enhancement Highlights:

- **Push to talk**
 Changed how the Live AV talk/listen feature works. Now using a ‘Push to Talk’ method. This is more intuitive to use (similar to a walkie-talkie device). You push the button to speak and release the button to listen.
- **Part-set Icons**
 Part-set icons are now invisible if the Part-set feature is disabled.
- **AV Verification – Live Image support for Eventys**
 Live Image support for Eventys video system when using it through SPC Connect.
- **OPUS format support over Live AV**
 We have improved live AV audio. Support added for the new OPUS audio format used in www.spconnect.com. The new audio format offers higher audio quality and better reaction time.
- **New Translations – Russian and Polish language added**
- **Updated Privacy Policy URL links**
- **General bug fixes/improvements**