

PRODUCT LINE: INTRUSION

PRODUCT NAME: 8 In /2 Out Expander **CATEGORY:** QUALITY NOTICE

MODEL(S): SPCE652.100 Expander
 SPCP333.300 PSU 3A-17Ah
 SPCP433.300 Smart PSU (17AH) w. 2-Door

CONTACT: Local Customer Service Team **DATE:** 16-08-2017

There is a batch specific quality issue on the SPCE652 Input Expander. Due to an error in manufacturing, a number of units have been fitted with an incorrect component. This may lead to error symptoms such as:

- Expander does not seem to function at all
- Expander causes breaks in the X-Bus bus or ring
- X-Bus operation may appear slow

Products and associated batches affected are:

Article Number	Description	Batch Number
V54545-C101-A100	SPCP333.300 PSU 3A-17Ah, 8 Inp./2 Outp.	1T17125 1T17133
V54545-C104-A100	SPCP433.300 Smart PSU (17AH) w. 2-Door	1T17123
V54542-F106-A100	SPCE652.100 Expander, 8In/2Out, Backtamp	1T17124 1T17131 1T17127 1T17132

The batch number of the product is identifiable from either the packaging box label, or the product label on the PCB as illustrated in the examples below:



Box Label Batch Number Identification



Product PCB Label Batch Number Identification

All units which have been identified as belonging to the batch numbers in the table above should be returned to Vanderbilt using the standard RMA process, citing the batch number and serial number.