

PRODUCT LINE: INTRUSION

PRODUCT NAME: SPC

MODEL(S): SPC

CATEGORY: Product Information

CONTACT: Local Tech Support

DATE: 13-12-2017

SPC Connect the cloud service for Vanderbilt intrusion SPC systems is hosted on a cloud server and is accessible from the URL www.spconnect.com. If activated, the SPC system will automatically create a connection to this URL and will allow remote access to the system.

Important

Due to a change of the cloud service provider in February 2018, the current static IP address used by SPC connect Cloud will be changing. This change has an impact on those SPC systems, which have been configured to use the static IP address instead of the URL address of the SPC connect server. Those SPC system will lose the connection to the cloud, therefore a re-configuration of the connection details is required.

Preventive Actions:

It is recommended for all SPC systems, to use the URL "www.spconnect.com" instead of the static IP address of the SPC connect Cloud server.

Every SPC system, which currently configured to use the static IP address should be altered to reflect this.

Vanderbilt will contact all installers, which have an affected SPC panel within their SPC connect cloud account.