

PRODUCT LINE: VIDEO

PRODUCT NAME: Phoenix ATEX range & accessories

MODEL(S): See below

CATEGORY: PHASE OUT

CONTACT: Local Tech Support

DATE: 2019-03-12



The Phoenix ATEX range of camera housings and Pan and Tilt units will no longer be part of the Vanderbilt product portfolio. They will be phased out by the end of September 2019.

As of the phase out date, all new sales and repairs will be done by an external partner, Williams Electronics Ltd. For all repairs after the phase out date, please directly contact our service partner. For more details please see the chapter Repairs on the end of this document.

Note:

Vanderbilt will no longer have any ATEX camera housing or Pan and Tilt units in their portfolio. Please contact Williams Electronics Ltd directly for alternative ATEX products.

Phase Out Products:

	Order Number	Product Name
	V54561-B950-A1	FH07W Wiper Kit 230VAC
	V54561-B950-A2	FH07W/U Wiper Kit 110VAC





	Order Number	Product Name
	V54561-B950-A3	FH07W/L Wiper Kit 24VAC
	V54561-C900-A1	FH07B-40 Housing ATEX IIB 230VAC
	V54561-C900-A2	FH07B-40/U Housing ATEX IIB 110VAC
	V54561-C900-A3	FH07B-40/L Housing ATEX IIB 24VAC
	V54561-C901-A1	FH07B-30 Housing ATEX IIB 230VAC
	V54561-C901-A2	FH07B-30/U Housing ATEX IIB 110VAC
	V54561-C901-A3	FH07B-30/L Housing ATEX IIB 24VAC

	V54561-C902-A1	FH07C-40 Housing ATEX IIC 230VAC
	V54561-C902-A2	FH07C-40/U Housing ATEX IIC 110VAC
	V54561-C902-A3	FH07C-40/L Housing ATEX IIC 24VAC
	V54561-C903-A1	FH07C-30 Housing ATEX IIC 230VAC
	V54561-C903-A2	FH07C-30/U Housing ATEX IIC 110VAC
	V54561-C903-A3	FH07C-30/L Housing ATEX IIC 24VAC
	V54561-C910-A4	FP50B/E P/T Head ATEX / IECEx IIB 230/240VAC
	V54561-C910-A5	FP50B/U P/T Head ATEX / IECEx IIB 110VAC CERT

	V54561-C910-A6	FP50B/L P/T Head ATEX / IECEx IIB 24VAC CERT
	V54561-C920-A1	FPHC-40 Housing, P/T ATEX IIC 230VAC CERT
	V54561-C920-A2	FPHC-40/U Housing, P/T ATEX IIC 110VAC CERT
	V54561-C920-A3	FPHC-40/L Housing, P/T ATEX IIC 24VAC
	V54561-C971	FBP100 Heavy Duty Bracket 100kg
	V54561-C609	CAHA1040 Swivel Mount 40kg
No picture available	V54561-K970-A1	FH07C-CG Cable Gland

	V54561-C900-A4	FH07B-40 Housing 230VAC W/O Cert
	V54561-C900-A5	FH07B-40/U Housing 110VAC W/O Cert
	V54561-C900-A6	FH07B-40/L Housing 24VAC W/O Cert
	V54561-C901-A4	FH07B-30 Housing 230VAC W/O Cert
	V54561-C901-A5	FH07B-30/U Housing 110VAC W/O Cert
	V54561-C901-A6	FH07B-30/L Housing 24VAC W/O Cert
	V54561-C900-A107	FH07B-40 Hous. EAC-Ex IIB 230VAC

	V54561-C900-A307	FH07B-40/L Hous. EAC-Ex IIB 24VAC
	V54561-C901-A107	FH07B-30 Hous. EAC-Ex IIB 230VAC
	V54561-C901-A307	FH07B-30/L Hous. EAC-Ex IIB 24VAC
	V54561-C902-A107	FH07C-40 Hous. EAC-Ex IIC 230VAC
	V54561-C902-A307	FH07C-40/L Hous. EAC-Ex IIC 24VAC
	V54561-C903-A107	FH07C-30 Hous. EAC-Ex IIC 230VAC
	V54561-C903-A307	FH07C-30/L Hous. EAC-Ex IIC 24VAC

	<p>V54561-C910-A407</p>	<p>FP50B P/T Head EAC-Ex IIB 230VAC</p>
	<p>V54561-C910-A607</p>	<p>FP50B/L P/T Head EAC-Ex IIB 24VAC</p>
	<p>V54561-C910-A107</p>	<p>FP50C P/T Head EAC-Ex IIC 230VAC</p>
	<p>V54561-C910-A307</p>	<p>FP50C/L P/T Head EAC-Ex IIC 24VAC</p>

Repairs:

The external repair partner from the phase out date will be Williams Electronics Ltd.

Please contact Williams Electronics Ltd. Directly regarding repairs.

Repair procedure:

End customers should directly contact the service department on +44 (0) 2921 660 234 or email service@w-e.co.uk and inform about: equipment type, serial number, Vanderbilt invoice number on which the equipment was originally purchased, and details of the problem with the unit. In addition, customers should indicate if warranty repair is expected. Customers will be issued with a product return number (RMA) and must ensure this number is clearly written on the outside of the packaging in a prominent place. The defect equipment must then be returned to the address below at the customer's cost.

Contact details:

Williams Electronics Ltd.
UNIT 9 WERNDDU COURT
Caerphilly Business Park
Caerphilly
CF83 1ED
U.K.

Email: sales@w-e.co.uk
Tel: +44 (0) 2921 660234
Web: www.w-e.co.uk

**Sales Information:**

Please inform all your Phoenix customers about this new repair process accordingly to ensure that no returns will be handled through Vanderbilt but direct only between end customers and repair center Williams Electronics Ltd. as described above.