PRODUCT RELEASE

PRODUCT LINE: INTRUSION

PRODUCT: SPC

MODEL: Connect 2.9 **CATEGORY:** NEW RELEASE

CONTACT: Local Technical Support **DATE:** 2019-09-13

Due to a planned server update, the SPC Connect cloud will be offline on the afternoon of 18 September 2019. The web server, the mobile app, and SPC panels will be offline during this update. The update will be applied to the server at 14:30 (GMT). The expected downtime is between 15-30 minutes.

You will be able to track the status of the update HERE.

News in this version:

- **Chargebee integration into the SPC Connect platform**
  Company account owners will see a new information message to inform them about their account status. This includes payment status, invoices status, and a direct link to Vanderbilt's payment service, Chargebee.

- **Company account creation**
  The sync between the SPC Connect cloud and the Chargebee payment service will be performed on a monthly base. When a customer creates an SPC Company account, he will receive a welcome mail from Chargebee to enter his payment details. The first invoice will then be sent on the 7th of the next month.

- **Security updates and performance improvements**