

PRODUCT LINE:	INTRUSION		
PRODUCT:	SPC		
MODEL:	SPC Connect Cloud	CATEGORY:	NEW RELEASE
CONTACT:	Local Technical Support	DATE:	2020-02-06

SPC Connect 3.0 will be updated on 06 February 2020. This is a significant enhancement for the SPC Connect system that will improve the usability of the service. A completely reworked user interface allows the installer to get a full overview of the installed SPC panel base and easy access to all available operations in the new operations menu. In addition, a new menu tab allows the company manager to get access to all available company settings in place.

Due to the planned server update, the SPC Connect Cloud will be offline for 4-5 hours on 06 February 2020, the webserver, the mobile app, and SPC panels will be offline during this update.

You will be able to track the status of the update [HERE](#).

New in this version:

- Enhanced and modern User GUI**

The complete user GUI has been reworked to comply with today’s installer's needs. The new front-end bases on a dashboard and widgets principal which could be customized depending on the installer’s needs and role.
- Dashboard & Widgets**

The new front-end comes with various widgets e.g., a geographical map that shows the location of the SPC panel. The dashboard and widgets approach allows the installer to create his own dashboard with required widgets to support him within his daily operations. Those dashboards can be shared with other installers working for the same company.

The following widgets are available:

- Site Map - Geographical map with SPC panel status indication
- Quick links – allowing to perform typical daily used operations
- Panel Firmware – get the awareness of the used FW from panels out in the field with a possibility to perform firmware upgrades
- Multisite Status – allows a general overview of system status from SPCs out in the field
- Site and Users – quick overview of recently added panels, system users and installers
- Favorites Sites – mark a specific site as favorite to get easy access to SPC panel

- Site Groups - - easy access to site group operations
- SPC Config and Remote Maintenance Reports – get an overview of successful and failed SPC configuration requests and remote maintenance reports and their status
- Audit Trail – get an overview of performed operations on the cloud
- Favorite Site Events – shows the recently received events from marked favorite SPC panels.

- **New Organization structure level - Sites**
 A new organization structure level will be introduced with SPC Connect 3.0 called Sites. A site can contain one SPC panel/Eventys DVR or multiple SPC panels/Eventys DVRs at the same time. The available feature set can be defined in an upper level called Site groups. The advantage of this new level is that the operator can view and operate one or multiple SPC panels within one site at the same time.

- **New Operations menu with all available operations**
 A new Operations menu has been added to SPC Connect 3.0. In the previous version, 2.9, the operations were available in the different submenus of the panel tab or panel group tab. The new operations menu will enhance usability and make all available operations available in place. The operations are structured as below:
Site or site group level
 - Site-level: one specific site with one or multiple SPCs and Eventys DVRs
 - Site group level: multisite level with one or multiple sites
 - Company level: all company manager related operations

- **New Menu bar**
 A new menu bar has been added to SPC Connect 3.0 to enhance the usability for the installer. All company manager related configuration options are easily accessible and structured as below:
Hardware:
 Quick access to add/edit/delete hardware devices:
 - SPC panels
 - Eventys DVRs.**Configuration:**
 Quick access to company settings, installer management, sites, and site group settings.

Operations:
 Quick access to all available operations structured in site operations, multisite operations and company operations.

- **Security updates and performance improvements**