

PRODUCT LINE:	INTRUSION		
PRODUCT:	SPC		
MODEL:	SPC Connect Cloud	CATEGORY:	SERVICE RELEASE
CONTACT:	Local Technical Support	DATE:	2021-07-26

Vanderbilt's R&D team is performing preventative maintenance on SPC Connect. This maintenance will be on the SPC Connect webpage module, which will impact the public-facing connectivity.

During this maintenance window, the SPC Connect mobile app access, and the email and push notification services are paused. All operations around the platform, including the mobile app service, email and push notification service, and scheduled tasks will resume immediately after the maintenance window.

Our R&D team will be monitoring the situation closely throughout the scheduled maintenance.

- **Maintenance Start:** 3 August 2021 – 10:00am GMT+1
- **Maintenance End:** 3 August 2021 – 10:15am GMT+1

New in this Version 3.2:

- **New company account feature: new installer profile right: Activate/deactivate dual-factor authentication for installers**
 - This feature allows enabling/disabling the dual-factor authentication for a specific installer profile
- **New company account feature: new installer profile right: Activate/deactivate mobile app usage for installers**
 - This feature allows enabling/disabling the mobile app access for a specific installer profile
- **New company account feature: Legacy firmware detection and warning icon & message**
 - This feature will show the minimal required firmware version to use all SPC Connect services. An icon next to a detected legacy firmware version will highlight the need for a firmware upgrade

- **New platform feature: Link to SPC Connect service status webpage**
<https://spcconnect.statuspage.io/>
 - New SPC Connect service status web page showing the status of the individual SPC Connect components, such as web portal, communication server, email and push notification service. Vanderbilt will publish the status of the individual components, report incidents, scheduled maintenance tasks, and their status.
- **SPC Connect Pricelist document updated**
- **SPC Connect FAQ Welcome document updated**
- **SPC Connect Terms & Conditions document updated**
- **Performance & technical infrastructure changes**