

PRODUCT LINE:	INTRUSION		
PRODUCT:	SPC		
MODEL:	SPC Connect Cloud	CATEGORY:	SERVICE RELEASE
CONTACT:	Local Tech Support	DATE:	05-10-2021

Vanderbilt's R&D team is performing a monthly maintenance task on SPC Connect. This maintenance will be on the SPC Connect webpage module, which will impact the public-facing connectivity.

The SPC Connect web portal access, mobile app access, email, and push notification services are paused during this maintenance window. All operations around the platform - including the web portal access, mobile app service, email, and push notification service - will resume immediately after the maintenance window.

Our R&D team will be monitoring the situation closely throughout the scheduled maintenance.

- **Maintenance Start: 14.10.2021 – 10:00am GMT+1**
- **Maintenance End: 14.10.2021 – 11:30am GMT+1**

New in this version:

Platform security enhancements

- Password change requires old password as confirmation.
- Account email change will trigger email to old email to verify the change.
- Password change will trigger account logout.
- Concurrent logins are not allowed.
- Installer account feature: create an SPC connect system user account enhanced.

Platform changes

- Dashboard widget "Eventys" replaced by "Operations Overview."

Bug fixes

- Email distribution to multiple accounts, error caused by white blank
as@asd.de; ad@asd.de

- Push notification wrong date/ time format changed



New platform feature: link to SPC Connect service status webpage
<https://spconnect.statuspage.io/>

- New SPC Connect service status web page showing the status of the individual SPC Connect components, like web portal, communication server, email, and push notification service. Vanderbilt will publish the status of the individual components, report incidents, scheduled maintenance tasks, and their status.

Performance & technical infrastructure changes